

George Tannous

Restaurant Manager / Trainer / Instructor

Profile

Restaurant Manager with 25+ years of advancement and experience. Offer advanced knowledge of cost control mechanisms and inventory tracking based on extensive finance background. Master's Degree in Hospitality Management.

Industry experience , Lebanon

Butlers & CO / Training manager /Feb 24-Present

Butlers & co manage five operations in Lebanon : Butlers table, Butlers beach club, Cyrano Brasserie, Cyrano Laperro & House of Butlers

- Assess training needs
- Develop training programs
- Plan training sessions
- Conduct training
- Evaluate employees.

Icon resto-Batroun /Consultant-General manager (opening)/2015-2016

- Hire and train staff
- Keep track of inventory and place orders with suppliers accordingly
- Manage customer complaints
- Create schedules for staff
- Make sure all health and safety regulations are followed at all times
- Monitor the restaurant's sales
- Develop and follow a budget to maximize restaurant profits
- Develop or contribute to marketing plans to promote the establishment

Oriel catering/Catering manager/2011-Sept 2013

- plan menus in consultation with chefs
- order supplies
- hire, train, supervise and motivate permanent and temporary staff
- organizing staff Rota's
- ensure that health and safety regulations are strictly observed, recorded and archived
- monitor the quality of the product and service provided
- keep to budgets and maintain financial and administrative records.

Batrouniyyeit restaurant/Restaurant manager/2008-2010

Batroun village club/ La main d'or /food & beverage Manager/2003-2006

Sawary resort - Batroun/Executive chief/1999--2002

San Stephano beach resort/Assistant executive chief/1998

San Stephano Beach/Food production helper/1993-1997

Details

Batroun ,Zone C1 road 15,
Batroun, building 938, Lebanon
96170940001

george.tannous1979@gmail.com

Date / Place of birth

May 21st,1979

Batroun

Nationality

Lebanese

Skills

Microsoft Office Excel

Microsoft PowerPoint

Microsoft word Office

omega software

BIM POS restaurant software

Opera Hotel software

Hobbies

swimming, cooking, hiking...

Languages

Arabic Native

French excellent

English excellent

Teaching History

Instructor at Lebanese Canadian University /Aintoura/Mount Lebanon

February 2021-2023

- Courses taught :Intro to hospitality , Customer service management, Ecotourism management...
- Organized and prioritized work to complete assignments in a timely, efficient manner.

Instructor at Lebanese International university, Tripoli /Mount Lebanon

August 2013 — Present

- Worked well independently and on a team to solve problems.
- Courses thought: **Meeting and convention management**, Restaurant management, Food safety and sanitation, Food and beverage cost control, Travel industry management, Catering management....
- Coordinating two courses: food and beverage cost control and Business etiquette and protocol for more than ten sections for each course.
- Setting course syllabus and proposing material change.
- Organized and prioritized work to complete assignments in a timely, efficient manner.

Technical instructor at official technical school Batroun, Batroun

October 2010 — Present

- Remained proactive and constantly took initiative to achieve desired outcomes.
- Teaching practical and theoretical courses For BT & TS Classes.

Instructor at Art Science technology university in Lebanon, Kaslik

August 2010 — February 2021

- Remained proactive and constantly took initiative to achieve desired outcomes.
- Courses Thought are : hospitality layout and design, Catering management, food and beverage cost control, Introduction to hospitality management, food production management. Planning and organizing big hospitality events.
- Setting course syllabus, choose the appropriate material and books.
- Help students to find jobs.
- Serving as student mentor.
- Utilized excellent leadership and organizational skills to achieve goals.

Technical instructor at official technical school Douma , Douma

August 2003 — September 2010

- Served as a friendly, hardworking, and punctual employee.
- Teaching practical and theoretical hospitality courses For TS courses.

Technical instructor at saint John Institute –Karmsaddeh

- Teaching many hospitality courses BT and Ts Level.(practical & theoretical)

Training History

Part Time Trainer (by project) at BCTS company, Beirut

August 2015 — Present

Program developer and trainer at BCTS (business consultant training services company) in the restaurant industry performing in Lebanon, Syria, Iraq and UAE since 2011.

Latest Programs prepared and performed to:

Chez Fouad Restaurant: Company problem assessment, recovery plan and food service training program

Andy's : Menu management and service training program

Shesyek restaurant: service and customer service program

Sofil catering : Team building

Hawa chicken: hygiene and sanitation

Chefs of hospitals in Lebanon :hygiene and sanitation

US aid hospitality program to Erbil: food service and beverage service

Slim oil : Horeca sales techniques

Chamber of commerce Saida

Chamber of commerce Beirut

Up town restaurant menu development and training

Icon café menu development and training.

Education

Master's Degree, Lebanese University, Beirut

September 2011 — 2013

Studied Masters degree in Hotel Management from Lebanese University Faculty of hospitality and tourism management.

Bachelor, AUL university, Kaslik

August 2007 — August 2010

Studied bachelor degree in Business Management: banking and finance.

Teaching Diploma, LET Degree ,IPNET (institute pedagogique national de l'enseignement technique), Dekwaneh

August 2000 — August 2002

Teaching Diploma in Hospitality Management

TS (technical distinction), Hospitality Technical institute Dekwaneh , Dekwaneh

August 1996 — August 1999

Technical distinction degree in hotel management.

Philosophy, official high school , Batroun

August 1993 — August 1995

High school degree philosophy section

 Member of the Lebanese Red Cross /youth section /Batroun from 1996 till 2006.

Nominated as president for 2003-2004.