



OBJECTIVE

Name : **DANI HENDARTO, ST, MM**

Place & Date of Birth : Riau/ 8 July 1979

Bachelor Degree : UII, Jogja. Majoring Industrial Engineering with GPA 3.06

Master Degree : Trisakti University, Jakarta. Majoring Finance with GPA 3.49

Expertise :
- **LEAN (certified) : TPM, QCC, 5R, Kaizen, etc**
- **Six Sigma (certified) – Lean Sigma mind set**
- **BPM (Business Process Management) – Mapping & Re-engineering**
- **Strategy Execution – 6 Cycle (Norton & Kaplan)**
- **BSC (Balance Score Card) – Strategic Map & Cascading KPI**
- **Business Transformation & Change Management**
- **Customer Satisfaction Survey**

Self Description : Good team player, highly motivated, open mind, high determination, strong leadership, good analytical thinking, strong commitment, good communication & presentation skill, good coach/mentor to facilitate an improvement project, very detail oriented person, good trainer.

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Marital Status : Married

EXPERIENCE

Jan 2018 – Now

PT Home Credit Indonesia

Jan 2018-Now as **Assistant Vice President Process Improvement**

- Introduce Kaizen/CI program throughout organization (7 QC tools) and using QCC/Lean approach
- Create full year program agenda including training/workshop, coaching/facilitating, and annual reward & recognition event. Prepare a foundation of a robust Business Process Management and Six Sigma mindset.
- Improve Business Process throughout organization to simplify the process and conduct several training while at the same time develop BP representative/champion knowledge and understanding related on documentation skills and capability, which the aim is to reduce dependency from functional team to corporate PPO team.
- Lead directly some improvement project based on management needs or internal issues which urgently need a solution. Mainly related to business risk/anti fraud and new product development, reduce complexity and change management.

Jan 2016 – Jan 2018

PT PZ Cussons Indonesia

Jan 2016-Jan 2018 as **Continuous Improvement Senior Manager**

- Lead SQDMC (Safety, Quality, Delivery, Moral, Cost) pillar initiatives to develop manufacturing operating systems (daily/weekly meeting, Start-stop discipline, shift handover meeting, Gemba every 2 hour). It was reported to Global CI lead.
- Work closely with Plant manager (head of manufacturing) as change agent to improve way of work and improve cost/productivity. Reduce 150head count by implementing new automation machine, improve current machine output, and shift arrangement and multitasking employee who can flexible to move between production lines/shift.
- Establish Balance Score Card as performance based and strategic thinking on corporate level, successfully cascaded KPI into individual level. It was reported to Operational & HR Director.
- Lead OEE improvement team & establish Autonomous Maintenance (TPM) from develop training, create circle & brain group activity, reward scheme, and maturity check list/audit. It was reported to Operational Director. OEE improve from 65% become 85% in 2 years.
- As a project manager for a massive business transformation project which focus on energy, OverTime, Overhead, and Headcount reduction with estimated cost saving around IDR 13,5Billion/year. It was reported directly to SC Managing Director.
- Launch Employee Satisfaction Survey from designing the questionnaire, data analysis, and final reporting. It was reported to HRBP director.
- Lead facilitator of leadership capability and manufacturing operating system transformation from SBU's mgr, Superintendent, Line Leader in collaboration with External Consultant "Newleaf" from UK. As a result we have 8 improvement project and cost saving equal with IDR 13,5Bio.
- Create manufacturing incentive system, which can reduce overtime cost 43% from IDR16bio become IDR 9bio and 1st year of implementation and become IDR 5bio for 2nd year of implementation. It also impact to higher productivity (OEE improve from 65% to 85%), due the incentive scheme is based on actual production performance (OEE) and perfect attendance. Absent also reduce from 9% become 2%.

Nov 2011-Jan 2016 as **Head of Corporate Business Process Improvement**

- As an investment holding company, our task is to support management after new business acquired, develop comprehensive program for better productivity and sustaining business growth. Currently in Mahadasha group consist of 10 SBUs : 3 dealership, 2 financing, 1 ICT, 2 Hospitality, 2 Retail. As Business Process Improvement my role is to give best support to SBU's in : Establish Business Process Management & Improvement methodology.
 - Develop & deploy Business Process Management (Value Chain, End to end process, Policy/Procedure, WI/MAN) as foundation of standardize business process among SBU's especially from HO into branches (Kalimantan, Kuala Kencana, etc). Develop methodology, socialize/internalized with training/workshop, maintain BP document completion by conducting audit on semester basis to all SBU's. **Achievement** : Running Business Process for 3rd cycle in 10 SBUs, continues to conduct refreshment BP training/workshop to all SBU's, increase completion document of BP (Policy,Procedure,WI) and ensure all function doing a socialization related to new released/revisited document. Re-engineering process regarding to Business strategy development.
 - Develop & deploy Business Process self-compliance audit. In regard to Business process which has been mature in SBU's, we enhance the program with BP self-compliance audit to ensure clarity, conformity, and compliance of processes within functions.
 - Develop & deploy continuous improvement methodology in MIP (MahaDasha Improvement Program) which consists of QCC, 5R, Suggestion System. Develop training material, handbook, promotional tools (banner/posters), doing roadshow to all SBU's including training/workshop, project coaching & kick off, and annual improvement competition in corporate level. **Achievement** : increase numbers of QCC project from 9 into 16 project, 5R 12 become 25 project area, Suggestion System from 0 become 36 ideas implemented on second cycle with estimated cost saving 7,6Bio (2013) become 8.8Bio (2014).
 - Develop & deploy standard methodology in conducting Customer Satisfaction Survey for all MahaDasha group & establish CRM program (Sales module, marketing module, service module). **Achievement** : Standardize Survey methodology in all SBU' (Scoring system, data analysis), create a guideline and training, ensure all SBU's conduct survey on time and using online system, present to BoD ontime and follow up action plan on regular meeting within Marketing forum in MahaDasha group.
 - Lead BPI forum meeting for sharing and progress update report meeting from all BPI SBU's (23 person of BPI members from all SBU's) in regard to Business Process Management and Improvement project (QCC,5R, SS) updates.
 - Lead Marketing forum meeting for for sharing and progress update report meeting from all BPI SBU's (20 person of Marketing/Sales/BD members from all SBU's) in regard to Customer Satisfaction Survey (Survey coordination and lowest touch point follow up meeting).
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July 2011-Nov 2011 as **Process Improvement Manager**

- As the Process Improvement Advisor (PIA), lead all process improvement activities in the organization, assist Senior advisor/Initiatives Champion and report to Process Owner and Regional First Choice Senior Advisor and ensure all project can be closed within the deadline and achieved target, also create Bulletin to announce and communicate/promote success story or project progress to employees internally. **Achievement** : Number of Project Closed (2010) is 10, and 15 initiatives (2011).

April 2011-Nov 2011 as **Idea Management Manager**

- As Idea Management Manager, develop local rewarding system for Indonesia Country, socialize the program to all employees each branches, maintain the website, and distribute reward/souvenir for those ideas submitted. **Achievement** : Indonesia was the highest Idea submitter under Simplification idea category among AFSAP country.

August 2008 – July 2010

PT. Sierad Produce Tbk

Integrated poultry-based food company(belfood-belmart)

August 2008 – July 2010 as **Strategic Management Manager**

- As Strategic Management Manager, lead as internal consultant for Quality Control Circle (QCC). Coach 15 group QCC, guiding on methodology, provide necessary training (e.g. Excel & power point training). Prepare 3 best team to compete on Sierad Corporate Level annually. **Achievement** : 1st year QCC implementation as rank 1st & 3rd (out of 3 team) with total cost saving is worth 72mio rupiah from 11 QCC project, and 2nd year QCC as 2nd rank. Total cost saving with QCC project is worth 105mio rupiah from 13 QCC project.
 - As Strategic Management Manager, maintaining Balance Score Card implementation, prepare monthly performance report to Top Management, Review and revise annual KPI each department in term of budget and target setting. Coordinate and encourage each department to review and submit their Department KPI and propose to Management for approval, then upload into the portal (Web based). **Achievement** : On time data submission and all KPI monitor well monthly.
 - As Strategic Management Manager, lead 6S Audit implementation which is never been conducted before. Starting with training and socialize 6S program to all employees, create scoring system, and develop reward system to encourage team. I have 1 staff who will be specialized to conduct 6S weekly audit, create report and arrange weekly meeting. **Achievement** : Reduce waste and Non moving parts by 50% in 1 year, reduce building maintenance fee, and create TPS area for temporary disposal items.
 - As Strategic Management Manager, lead AXAPTA (ERP) team & coordinate with consultant to launch new AXAPTA system by the end Q3 2010. **Achievement** : Project running on schedule and with estimated budget.
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December 2006 – August 2008

PT. Alaska Inti Cemerlang

REEBOK Shoes Manufacturer

December 2006 – August 2008 as **Industrial Engineering Manager**

- As Industrial Engineering Manager, measure Man Power Planning, machinery planning, create layout on production line, and monitor effectiveness and increase productivity per line per shoes production line (4 line production, with around 2.000 employees). Working with 1 assistant, we need to ensure from trial until production line can run smoothly and reduce learning curve and shorten lead time. **Achievement** : Plat machinery layout/labor plan from 1 production line to become 4 line.

Jan 2008 – August 2008 as **Quality Control Manager**

- As Quality Control Manager, ensure all incoming material pass quality test, no Quality issues on production line, and pass Buyer inspection on time as per shipment schedule. I have 50 staff from QC receiving material, Lab Test staff, QC production line, and QC inspection. **Achievement** : No quality major issues.

May 2005 – December 2006

PT. Panarub Industry

ADIDAS Shoes Manufacturer

May 2005 – December 2006 as **Lean Manufacturing Section Head**

- As Lean Manufacturing Section Head, ensure Lean Methodology implemented and change new culture. Develop Pilot project at Chemical Rubber Factory using LEAN (Kanban, Just In Time, One Pair flow principal). Propose new layout on production floor including Tooling Needed (Using FIFO system), and conduct LEAN Audit regularly. **Achievement** : Shorter lead time, higher productivity, and reduce complexity of the process.

April 2003 – May 2005

PT. KMK Global Sports

NIKE Shoes Manufacturer

April 2003 – July 2003 as **Industrial Engineering Staff**

- As Industrial Engineering staff, work at production line and to assist Industrial Engineering coordinator and production line for smoother production process. Choose 1 special line dedicated for Pilot project of LEAN.

July 2003 – March 2004 as **Industrial Engineering Coordinator**

- As Industrial Engineering Coordinator, develop 1 special pilot project of LEAN line and ensure good quality and productivity. **Achievement** : as 2nd winner of LEAN line completion among Nike's factory.

March 2004 – May 2005 as **Industrial Engineering Supervisor**

- As Industrial Engineering staff, develop a special pilot project under 1 building; consist of 2 pilot project from upstream to downstream. **Achievement** : The project is success and all factory visitor from NIKE will be visiting this line.
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ADDITIONAL KNOWLEDGE

Graphic Design : AUTOCAD (2 & 3 Dimension), PhotoShop, Corel draw.

Video Editing : Windows Video Editor, Pinnacle Studio 9, Swish.

Microsoft Office Tools : Word, Excel, Power Point, Visio.

Management Support Tools : TPM, QA/QC, 6S, Process Engineering (Line Balancing), Visual factory standardization/Management, 8 Waste Reduction and Value Mapping Stream, production tooling standardization, Kanban, Pull System, Balance Score Card, Fishbone.

□ Familiar With NIKE audit, ADIDAS & ISO/HSE Audit, ISO 9001:2008, HACCP Audit.

TRAINING AND COURSES

18 Mei 2002 □ **Training Microsoft Project** (Computec, Jogja)

June 1 – 2, 2002 □ **Training PPIC, Decision support System, Optimization Technique, JIT, Kanban** (UPN, Jogja)

29 & 31 Juli 2002 □ **Pelatihan Prosedur Export** (PPEI, Jogja)

6 Maret 2004 □ **One day learning manufacturing Management** (Visi Utama-Human Capital Services)

Lean Training □ **Tony Mc. Naughton (Director – Lean Thinking Pty Ltd)** (PT.KMK Global Sports)

21 Oktober 2005 □ **Lean Training by Gissela Beckertz (Regional Head SEAsia-Continues Improvement)** (PT. Panarub Industry)

15 Maret 2006 □ **Planning & Organizing** (PT. Panarub Industry)

22 Juni 2006 □ **Personal Motivation** (PT Panarub Industry)

20 September 2006 □ **Effective Administration** (PT. Panarub Industry)

28 November 2008 □ **Pelatihan juri QCC** (PT. Primadaya Consulting)

3-5 November 2009 □ **Pelatihan HACCP untuk industri makanan** (PPEI, Jakarta)

18-19 November 2010 □ **Accelerating Change and Transition Training** (DHL, Jakarta)

24-25 February 2011 □ **ISO 9001: 2008 Series – Overview & Analysis** (Neville Clarke, Jakarta) & SGS

8 March 2011 □ **Super Jump Start Training** (DHL, Jakarta)

9 March 2011 □ **Process Owner Training** (DHL, Jakarta)

E-Learning at DHL Global Forwarding :

5 July 2010 : First Step – DHL Global Forwarding, Freight Induction

6 July 2010 : Introduction to First Choice version 2.0

6 July 2010 : First Step – DPDHL Global Induction

7 July 2010 : DHL Freight Certificate

7 July 2010 : AirFreight Industry Introduction Course

12 July 2010 : Introduction to LOGIS Air (V.2)

12 July 2010 : Anti Corruption (Code of conduct training)

13 July 2010 : Introduction to DMAIC version 1.1

21 July 2010 : Introduction to LOGIS Ocean

8 July 2010 : DPDHL information security course

23 Nov 2010 : FCPA Anti-Bribery course
20 March 2011: Station Improvement Program – The basics (v.2)
August 2011 □ **Certified Master Bronze Six Sigma Advisor** (DHL, Jakarta)
4-6 June 2012 □ **Problem & Decision Making** (PPM/Mahadasha, Jakarta)
7-8 June 2012 □ **Managing Ops Excellence** (PPM/Mahadasha, Jakarta)
7-8 June 2012 □ **Service Excellence** (PPM/Mahadasha, Jakarta)
17-19 September 2012 □ **APICS Master Planning of Resources** (APICS/PQM, Jakarta)
26-27 November 2013 □ **Statistical Process Control** (PQM Consultant, Jakarta)
14-16 April 2014 □ **COMBAD Leadership Training for Managers** (KUBIK, Jakarta)
2-3 September 2014 □ **Creativity & Innovation** (Insan Performa, Jakarta)
Certified QCC Jury from PT Sierad Produce Tbk & PT Mahadana Dasha Utama
Certified Halal from MUI

FORMAL EDUCATION

July 1985- July 1991	SD N 36, Dabo Singkep, Riau
July 1991- July 1994	SMP N 2 Pk.Pinang,Bangka
July 1994 – July 1997	SMA N 1 Sedayu Yogyakarta
July 1997- May 2002	UII Yogyakarta
<i>Bachelor Degree, Majoring Industrial Engineering , with GPA 3,06</i>	
June 2006 – May 2008	TRISAKTI Jakarta
<i>Master Degree, Magister Management of Finance with GPA 3.49</i>	
