# Carmen Wong

**M.I.B, CFP, BA Accounting & Banking**
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## Highlights

- Certified Training Professional Program ("CTP Program") from ARTDO International-ITD
- Certified Coaching& Mentoring Professional ("CCMP Program") from ARTDO International – ITD
- Master Practitioner of Neuro-Linguistic Programming and Hypnosis & Time-lines from Coachology Ltd, Bangkok
- Certified Financial Planner from Financial Planning Association Malaysia (FPAM)
- Design Thinking Certificate Program from PWC Academy
- Master in International Business (MIB) from Monash University and Bachelor of Business in Accounting and Banking from University of Technology, Sydney, Australia
- Past CEO of Solyda Insurance Brokers Ltd in Dubai, United Arab Emirates
- Past Head of Project Management at FWU Takaful GmbH and Head of Operations at FWU Malaysia SB

## Areas of Expertse

- Leadership development
- Diversity, Equity & Inclusion (DEI) for female in workplace
- Design thinking for creative solutioning
- Business & strategic planning
- Coaching and mentoring
- Soft skills training such as communication, leadership, problem solving, emotional intelligence and critical thinking
- Teamwork enhancement & team building
- NLP & Timeline Therapy

## Biography

Carmen is practioner and trainer with more than 25 years of experience in the financial services industry. Carmen has gained international exposure and experience in financial services industry in the areas of Operations, Process Delivery Management, Project Management, Strategic Marketing & Implementation and Sales Management. Professional and detail-oriented, Carmen also has a history to be able to streamline operations utilizing advanced planning and organizing skills. Adept at working collaboratively within a team environment to achieve common goals and secure communities.

Carmen is also a coach, NLP Practitioner and a corporate trainer in soft skills, process improvement, corporate leadership, effective communication and business strategy training.