



CHERYLL ANNE
CORPORATE TRAINER
HRDF CERTIFIED

Contact

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MY PASSION

I am asked frequently about why I have chosen this specific career path, and my answer is always-passion.

I am passionate about helping to develop others. I champion learning, and I believe that by equipping ourselves with the right skill mix and tools, we can pave a path that will allow us to reach our full potential.

In this fast paced and constantly changing work environment, where development and technology is dynamic, we need to adapt and react accordingly. To this end, I believe communication and education is key. Education doesn't end with the conferment of a degree or master's certificate but must be a lifelong pursuit.

My desire is to awaken minds, build passion and lay the right foundation, which encouraging outside of the box thinking. This, combined with the right knowledge and skills, will certainly pave the way to be able to excel in this exciting and modern world.

EDUCATION

Australian Institute of Business - Graduate
Diploma in Business Management
HRDF Certified Trainer
ATCEN Sdn Bhd - Training & Facilitation TTT

CORPORATE EXPERIENCE

- Dominos Malaysia
- FedEx Malaysia
- PayPal
- Agoda International
- DSFM (DKSH)

SKILL & TRAINING EXPERIENCE

- Product Training
- Project Management (Site Set-up)
- Leadership Onboarding
- Agent Onboarding
- Soft Skill Training
- Material Development
- Training Needs Analysis
- ILT & VILT

TRAINING SPECIALIZATION

- Soft Skill Workshops
- Phone, Email & Chat Etiquette
- Agent & Leader Onboarding Planning
- Agent & Leadership Development Planning
- Quality & Coaching
- Women in Leadership

Benjamin Franklin — 'Tell me and I forget, teach me and I may remember, involve me and I learn.'